



TOUR TERMS & CONDITIONS

They are only short so do please read them.

ALL TOURS, EXCEPT FROM INVERGORDON

Tours are exclusive and the same price for between one and seven people. Tours are paid for in advance. If you cancel a booking up to 30 days in advance you receive a 75% refund. Cancellations between 30 and 10 days before the tour receive a 50% refund. There is no refund if you cancel within 10 days of the tour or are not at the organised departure or pick-up point, but we may give a discretionary partial refund up to 50% if there are compelling circumstances or if we were able to re-sell the day.

If we have to cancel a tour you receive a full refund of the amount paid and that is the extent of our obligation. Food, accommodation, admissions and boat trips are not included in the price of the tour. Ferries to and from the islands are not included. Ask us for a quotation on island ferry costs. If anything is unclear call us first on 07881 934502 (add +44 if calling from outside the UK).

It should be noted that holiday insurance should cover you for any unforeseen circumstances, like illness or delays causing you to miss your tour. Check with your insurance provider.

In the case of breakdown, unexpected road closures or any similar events we will do everything within our power to complete your tour or return you to your point of departure. Our liability for costs or inconvenience if we fail to complete a tour on time is limited to the total value of the tour purchased.

We can never guarantee that the vehicle the guide uses at the time of the booking is not different at the time of the tour, but we are constantly striving to improve our service so this is likely to be a positive change.

TOURS FROM INVERGORDON ONLY

If you cancel a booking up to 30 days in advance you receive a 75% refund. Cancellations between 30 and 10 days before the tour receive a 50% refund. There is no refund if you cancel within 10 days of the tour or are not at the organised departure or pick-up point. If the ship fails to dock we will keep 25% for administration and banking charges.

If we have to cancel a tour you will receive a full refund of the amount paid and that is the extent of our obligation. Food, accommodation, admissions and boat trips are not included in the price of the tour. If anything is unclear call us first on +447781 934502 from outside the UK.

Your holiday insurance is likely to cover you for any unforeseen circumstances, like illness or delays causing you to miss your tour. Check with your insurance provider.

Making a booking signifies acceptance of all of the above conditions.